

# SmallNET

Professional IT services for computer networks

**SmallNET Technologies Co., Ltd**  
Rep. Office , 17 Yet Kieu - Hanoi  
Tel: 84-4-3984 3288  
Service Support Center  
R1611, 18T1 Le Van Luong, Hanoi  
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## SmallNET Technologies

### Company Profile

Updated 2019



### SmallNET Technologies Company Limited

*"we strive for your satisfaction and smooth working"*

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## I. INTRODUCTION

**SmallNET Technologies** was founded in June 2005 by a group of IT experts, who have many years of knowledge and in-depth experience of IT industry. SmallNET is a full service and dynamic IT company, we have specialised in providing IT equipments/facilities and IT professional services as below:

- 1) **Network administer and preventive maintenance, technical support**
- 2) **Wire and Wireless Network design and implementation, system integration**
- 3) **Software and WEB applications design and development**
- 4) **E-mail and web hosting service provider**
- 5) **Ink and printing services**
- 6) **System Disaster prevention solutions and Data recovery**
- 7) **Integrated solution for business automation tasks**
- 8) **Telephone and IP Phone system , IP camera system**

SmallNET is capable of supporting its customers in Vietnam and across the region with professional team who well educated and trained as well as committed to develop the company to become a well recognized and respected by employees, shareholders, customers, and society, through continuous organization & process optimization, leadership & employee competence development and commitment to alliance & open innovation.

### *Our Locations:*

- **Service support centre** : R1611, 18T1 Le Van Luong, Thanh Xuan, Hanoi
- **Hanoi Representative Office** : 17 Yet Kieu, Hoan Kiem
- **Ho Chi Minh City representative office**: 33/39 Nguyen Sy Sach, 15 Ward, Tan Binh District
- **Nam Dinh Province representative office** : Hamlet 8, Nghia An, Nam Truc

### *Our team*

We have built up a team of totaling 24 staff of which we have 15 IT System/Support Engineers, 3 Web Design and Software Developers, 4 Business Development Officer and 2 Admin and accountant staff. Most of our IT system engineers are equipped with technical education and on-going professional training to always adapt and update with the high technology requirements. The following international certificates were achieved:



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## II. OUR CURRENT SOLUTIONS AND PROJECTS SERVED

### Curent solutions for enterprises

- *Total IT managed services*
- *E-mail systsem for enterprises*
- *Cloud backup and share storage*
- *Security system for enterprises*
- *Printing manager : set up printing quota for groups and users*
- *Internet access load balancing, firewall and monitoring :control access to the internet*
- *Network desktop monitors, staff work monitors : recording who did what*
- *SMS Brand name marketing system*
- *Call center with IP phone system runing on Linux PABX*
- *Video confencing for multi location*
- *PABX programing with different incomging/outgoing calling policy*

### Network Systems

- *Setup and install servers and network at The Rolls-Royce Vietnam office – Unit 402, 4th Floor, Asia Tower Building, 6 Nha tho Street, Jan 2013*
- *Setup Networking and telecommunication system for Dell Vietnam office in Ho Chi Minh City – P2B, 6<sup>th</sup> floor, Kumbo building, 39 Le Duan, 1<sup>st</sup> Dist, HCM city, August 2014*
- *Setup Networking and telecommunication system for Dell Vietnam office in Ha noi City –Unit 2601, 26th Floor, East Tower, Lotte Center Hanoi, 54 Lieu Giai, Ba Dinh District, Hanoi August 2015. Providing technical support for network system and office equipments*
- *Provide of full IT facilities, setup and install network, ICT Room for Cathay Pacific Hanoi Office at Room 1204, 12th Floor, Office Building, Hanoi Towers, 49 Hai Ba Trung, HN, June 2016*
- *Provide of full IT facilities, setup and install network, ICT ROOM for ICBC Hanoi Office in Daeha Business Center No.360 Kim Ma Str.,Ba Dinh Dist.,HN), July 2015*
- *Provide of full IT facilities, setup and install PABX and network for Peja Vietnam Hanoi Rep. Office at Room 601, 6<sup>th</sup> Floor, Asia Tower, 06 Nha Tho Street, Hoan Kiem District, HN, December 2017*
- *Provide and setup Datacenter for Regus new office building 28A Tran Hung Dao, Hanoi, 05 Rack cabilet and 800 workstations/ Camera system*
- *Provide and setup ICT system project for Ministry of Education office 35 Dai Co Viet, Hanoi - 2018*
- *Provide of full IT facilities, setup and install servers and network for many other companies:*

*Prosport Co., Ltd (15<sup>th</sup> Floor, Lilama 10 building , To Huu , HN); Prosport Giao Thuy Co.,Ltd (4A Ngo Dong, Giao Thuy, Nam Dinh); ASC Group (434 Tran Khat Chan, HN); ADC Co., Ltd (97/12 Dao Tan, HN); DK Engineering Co.,Ltd (239 Xuan Thuy, HN), Asian-Tigers Vietnam (78 Xuan Dieu Street, Tay Ho District., HN), PTA Consultants Vietnam Co., Ltd (Suite 602 Tran Phu Bld., 17/24 Yen Hoa, Cau Giay, HN)... from 2012 to 2018*

### Software and web applications

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- *Designed and develop timekeeping software for Small Business Association , C#, MS SQL server database in 2011*
- *Design and build the input survey/reports forms for HIV/AIDS database using EPI-INFO software in Windows- FHI 2011*
- *Design and develop Methadone Treatment management software for Unit/province/city level, Excel macro, VBA - 2015*
- *Design and develop electronic medical books apps for Dai kim Obstetric Clinic, C#, MS SQL - 2015*
- *Design and develop Excel macro for Auto secured pays lip application, VBA – FHI 2016*
- *Design and develop Canpa online store apps on mobile devices : Android , IOS Java – Eclipse, XCode Objective-C – Merkur Design , Ankara, Turkey 2017*
- *Design and develop Methadone Treatment management and HIV software for Unit/province/city level, Excel macro, VBA – 2017 to NOW*
- *Other Business automation application development*

*More details shall be provided upon request.*

### ***Some of the many notable customers for IT support services :***

- The Ford Foundation – [www.fordfound.org](http://www.fordfound.org) ( Provided IT support from 1999 to 2005)
- The Clinton Foundation - <http://www.clintonfoundation.org/index.htm> (Provided IT support from 2001 to 2003)
- Oxfam Quebec - <http://oxfam.qc.ca/en/countries/vietnam> (Reorganize network structure- Provided IT support from 2007 to 2008)
- The Atlantic Philanthropies - [www.atlanticphilanthropies.org](http://www.atlanticphilanthropies.org) (Provided IT support/equipments from 2002 to 2013 )
- FHI ( Family Health International) – [www.fhi.org](http://www.fhi.org) ( Provided IT support/software and IT equipments/facilities from 2001 to present)
- MSH ( Management Sciences for Health)
- USAID | Health Policy Initiative
- CIHP – [www.cihp.org](http://www.cihp.org) (Provided IT support from 2004 to present)
- DK Engineering - <http://www.dkengineeringltd.com/> (Provided IT equipments/facilities and IT support from 2007 to present)
- Rolls-Royce Vietnam <http://www.rolls-royce.com/> (Provided IT support from 2008 to 2017)
- Dell Vietnam office <http://www.dell.com> (Provided IT support from 2010 to present)
- Pro-sports Vietnam <http://www.pro-sports.com.vn/> (Provided IT equipments/facilities and IT support from 2007 to present)
- Asian-tigers Vietnam <http://www.asiantigers-mobility.com/>
- PTA Consultants Vietnam Co., Ltd <http://www.ptaconsultants.com.sg/> (Provided IT support from 2015 to present)

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